From: Mary Euyang Shen
To: Microsoft ATR
Date: 12/8/01 8:32pm
Subject: Settlement

Let Microsoft be Microsoft - Remember, it is its Windows software that unified the computer systems to be able to "talk to each other". Give it some credit. And how has it hurt the consumers? Let the competitors come up with the better software and consumers will flock to it! These 9 states all have constituents with competing software manufacturers. Mary Shen